

FORM A  
**PERFORMANCE TARGETS\***

\* Note: Same form to be used for submitting 2016 Accomplishment

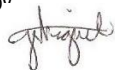
LWD NAME: **NORALA WATER DISTRICT**

MFOs AND PERFORMANCE INDICATORS (1)		FY 2015 ACTUAL ACCOMPLISHMENT (2)	FY 2016 TARGET (3)	RESPONSIBLE OFFICE/UNIT (4)	FY 2016 ACTUAL ACCOMPLISHMENT (5)	ACCOMPLISHMENT RATE (6)	REMARKS (7)
<b>A. Water Facility Service Management</b>							
<b>2016 Budget:</b>		<b>1,034,157.33</b>					
<b>PI 1 (Quantity)</b> <i>Access to potable water</i>	Percentage of barangay with access to potable water against the total number of barangays within the coverage of the LWD.	Actual Barangays w/ access to water supply 2 Total Barangays 14 <b>14%</b>	Actual Barangays w/ access to water supply 3 Total Barangays 14 <b>21%</b>	Administrative & Finance Services	Actual Barangays w/ access to water supply 3 Total Barangays 14 <b>21%</b>	<b>100%</b>	Completed implementation of project expansion at Brgy. San Miguel on 10/31/2016
<b>PI 2 (Quality)</b> <i>reliability of service</i>	Percentage of household connections receiving 24/7 supply of water.	<b>100%</b>	<b>100%</b>	Operations/ Technical	100%	<b>100%</b>	2 Pumping Stations have Generating Sets
<b>PI 3 (Timeliness)</b> <i>adequacy</i>	Source capacity of LWD to meet demands for 24/7 supply of water.	Capacity=20 lps Demand = 10 lps <b>2:1</b>	Capacity=20 lps Demand = 12 lps <b>1.67:1</b>	Operations/ Technical	Capacity=40 lps Demand = 11 lps <b>3.64:1</b>	<b>218%</b>	2 Pumping Stations
<b>B. Water Distribution Service Management</b>							
<b>2016 Budget:</b>		<b>304,700.00</b>					
<b>PI 1 (Quantity)</b> <i>NRW</i>	Percentage of unbilled water to water production.	Total prod = 26,430 cu.m Less: Total Billed = 22,845 cu.m Divided by Tot Production <b>14%</b>	Total prod = 30,000 cu.m Less: Total Billed = 24,000 cu.m Divided by Tot Production <b>20%</b>	Operations/ Technical	Total prod = 29,335 cu.m Less: Total Billed = 24,446 cu.m Divided by Total Production <b>17%</b>	<b>120%</b>	Including PS No. 2.
<b>PI 2 (Quality)</b> <i>potability</i>	Average deviation from PNSDW (chlorine residual requirements) from January 1 to December 31.	Average deviation is not less than <b>0.45 ppm</b>	Average deviation of not less than <b>0.3 ppm</b>	Operations/ Technical	<b>0.79 ppm</b>	<b>263%</b>	
<b>PI 3 (Timeliness)</b> <i>adequacy/reliability of service</i>	Average response time to restore service when there are interruptions based on the Citizen's Charter of LWD proposed for approval by CSC.	<b>20min.</b>	<b>20min.</b>	Operations/ Technical	<b>15 mins</b>	<b>133%</b>	

MFOs AND PERFORMANCE INDICATORS (1)	FY 2015 ACTUAL ACCOMPLISHMENT (2)	FY 2016 TARGET (3)	RESPONSIBLE OFFICE/UNIT (4)	FY 2016 ACTUAL ACCOMPLISHMENT (5)	ACCOMPLISHMENT RATE (6)	REMARKS (7)
<b>B. Support to Operation (STO)</b>						
<b>2016 Budget:</b>		<b>4,392,469.20</b>				
<b>PI 1</b>	<p>Staff Productivity Index</p> <p>The Staff Productivity Index of one (1) position for every one hundred (100) service connections for Category D and one hundred twenty (120) service connections for Categories A to C, shall be strictly observed in the determination of the total number of positions in an LWD in PI 3)</p>	<p>Active Service Connection = 1,205</p> <p>Number of Regular Employees = 8</p> <p style="text-align: center;"><b>151:1</b></p>	<p>Active Service Connection = 1,332</p> <p>Number of Regular Employees = 9</p> <p style="text-align: center;"><b>148:1</b></p>	<p>Administrative &amp; Finance Services</p>	<p>Active Service Connection = 1,348</p> <p>Number of Regular Employees = 8</p> <p style="text-align: center;"><b>169:1</b></p>	<b>114%</b>
<b>PI 2 affordability</b>	<p>Reasonableness/Affordability of water rates to consumers with access connections. Water rate for the 1st 10 cu.m. must not exceed 5% of the average income of LIG.</p>	<p>Average Monthly Income of LIG = P10,876</p> <p>Min. Rate = P236.65</p> <p style="text-align: center;"><b>2%</b></p>	<p>Average Monthly Income of LIG = P10,876</p> <p>Min. Rate = P236.65</p> <p style="text-align: center;"><b>2%</b></p>	<p>Commercial Services</p>	<p>Average Monthly Income of LIG = P12,074</p> <p>Min. Rate = P236.65</p> <p style="text-align: center;"><b>1.96%</b></p>	<b>102%</b>
<b>PI 3</b>	<p>Customer satisfaction</p> <p>Percentage of Customer Complaints acted upon against received complaints</p>	<b>100%</b>	<b>100%</b>	<p>Operations/ Technical</p>	<b>100%</b>	<b>100%</b>

MFOs AND PERFORMANCE INDICATORS (1)	FY 2015 ACTUAL ACCOMPLISHMENT (2)	FY 2016 TARGET (3)	RESPONSIBLE OFFICE/UNIT (4)	FY 2016 ACTUAL ACCOMPLISHMENT (5)	ACCOMPLISHMENT RATE (6)	REMARKS (7)
<b>General Administration and Support Services (GASS)</b>						
<b>2016 Budget:</b>		<b>191,711.18</b>				
<b>PI 1</b>	Financial viability & sustainability of LWD operations					
	Total Collection	8,117,311.20	8,030,417.67		8,747,591.28	No written-off of ARs on 10 years & above.
	/Total Billings + A/R Beginning	/(7862137.64+1305500.3)	/(7699011.01+887064.82)		/(8,879,103.12+1,014,175.46)	
	Collection Ratio	<b>89%</b>	<b>94%</b>		<b>88%</b>	
	Total Expenses	5,810,675.04	7,953,003.72	Commercial Services	6,652,682.88	
	/Total Income	8,038,165.26	9,033,287.60		9,418,502.86	
	Operating Ratio	<b>72%</b>	<b>88%</b>		<b>71%</b>	
	Current Assets	3,631,199.26	4,000,000.00		5,413,125.33	
	/Current Liabilities	1,143,819.38	1,500,000.00		1,377,479.60	
	Current Ratio	<b>3.17:1</b>	<b>2.67:1</b>		<b>3.93:1</b>	<b>147%</b>
<b>PI 2</b>	a. Compliance with COA reporting requirements in accordance with content and period of submission.					
	Submission of five financial reports:					
	Balance Sheet, Statement of Income and Expenses, Statement of Cash Flows, Statement of Government Equity, Notes to Financial Statement,	January 13, 2016	on or before February 14	Administrative & Finance Services	On or before January 31, 2017	
	Report on Ageing of Cash Advance.	November 16, 2015	on or before December 1		November 15, 2016	
	b. Compliance with LWUA reporting requirements in accordance to content and period of submission.					
	Monthly Data Sheet, Balance Sheet, Income Statement, Cash Flow Statement	on or before 15th of the following month.	monthly		monthly submission	
	Microbiological	monthly	monthly			
	Physical/Chemical	April 2015	annually	Administrative & Finance Services		
	Chlorine residual report	monthly	monthly		March 2016 monthly submission	
	Approved WD Budget w/Annual Procurement Plan	December 11, 2014	December 2015		December 2015	
	Annual report	January 19, 2016	January 2017		On or before January 31, 2017	

Prepared by:



**ROCILLE G. MIGUEL**  
Accounting Clerk

Date: 1/13/17

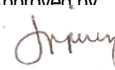
Recommending Approval:



**GRACE S. PIOSCA**  
Administrative Services Officer B/  
Designated Bookkeeper

Date: 1/13/17

Approved by:



**JOVELYN P. PEREZ**  
General Manager

Date: 1/13/17